



Nilfisk Service Solutions  
**Keep your  
business moving**

## Benefits with real value

Equipment is an investment, and Nilfisk Service protects that investment by maintaining the durability and performance of your Nilfisk machine.

With Nilfisk Service, you can:

- **Maximize uptime with proactive maintenance and timely repairs and restoration**
- **Protect equipment value with documented service and Nilfisk-certified spare parts**
- **Keep maintenance costs low and predictable**

With the goal of sustaining efficient performance and productivity over an entire equipment lifecycle, Nilfisk Service helps ensure the viability of your cleaning operation.



## Global reach, local presence

Nilfisk is a global industry leader, but we take pride in solving local challenges – including yours. We know how important it is to maximize uptime, and we're committed to helping you achieve your business targets, no matter the scale of your operation.

## A partner every step of the way

With training and certification supported by decades of industry knowledge and experience, Nilfisk technicians are the foundation of our commitment to service.

Equipped with the tools and understanding needed to solve your maintenance challenges as efficiently as possible, they do more than simply conduct repairs – they help you to leverage any Nilfisk machine for maximum performance and benefit.

# Quality service – scaled to match your needs

Nilfisk offers two Service Solutions, each with a unique offering.



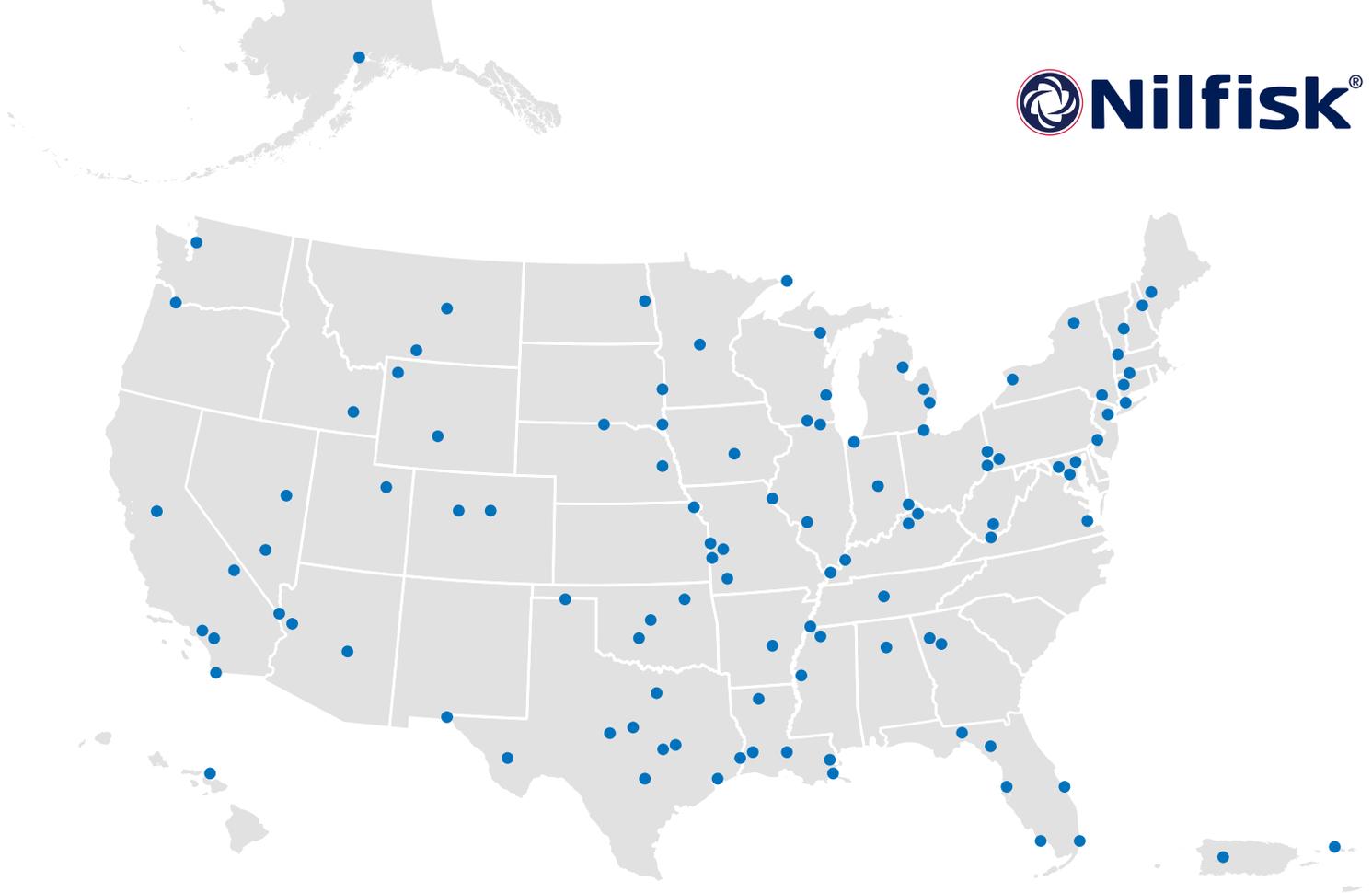
		<b>BASIC</b> Professional maintenance	<b>PLUS</b> Optimized productivity
<b>MAINTENANCE</b>	Annual maintenance visits <sup>1</sup>	4	4
	Travel		
	Labor – planned maintenance		
<b>REPAIRS</b>	Response time	48H	48H
	Travel		
	Labor – inspection & repair		
<b>PARTS</b>	Spare parts		
	Consumables <sup>2</sup>		
	Batteries		
<b>ADDITIONAL BENEFITS</b>	Service reports available		
	Insured and OSHA-compliant technicians		
	E-procurement integration capable		

<sup>1</sup> Two- and 12-annual maintenance visit plans also available

<sup>2</sup> Excluding pads and brushes

■ = included

The conditions and specifics of each element included in Nilfisk Service Solutions may be subject to local availability.



**400+**  
TECHNICIANS

**100+**  
SERVICE CENTERS

**~50K**  
WORK ORDERS PER YEAR

## Let us support you

With the help of a Nilfisk Service team member, you can easily determine which Nilfisk Service offering fits your needs and priorities, regardless of your equipment's age.

 [nilfisk.us/service](https://nilfisk.us/service)

 **1-800-989-2235**

 [csorders@nilfisk.com](mailto:csorders@nilfisk.com)

Nilfisk is a leading global player within the professional cleaning industry. With more than 110 years of innovation experience, Nilfisk is dedicated to delivering reliable solutions and products of high quality that pave the way for a safer, more productive, and cleaner day for millions of companies and private homes around the world. Nilfisk has its own sales companies in more than 40 countries, and its products are sold in more than 100 countries.

Nilfisk America  
9435 Winnetka Ave N  
Brooklyn Park, MN 55445

Fax: 1-800-989-6566